

Covid-19 Park rules 13th July 2020

These rules will be constantly reviewed and updated as needed and will remain in force until removed by Sarnfaen Holiday Park. They are in addition and will supersede the normal park rules in place.

1. You must not visit Sarnfaen Holiday Park if you are presenting with new symptoms such as A persistent cough, Loss of smell/ taste or a high temperature. You must self-isolate and follow Government guidelines. You will be permitted to return on the result of a negative test or 14 days after symptoms developed. If you develop any of the symptoms during your stay, please self-isolate in your holiday home and contact 01341 247241 or out of hours 07826 840751 for further guidance from the park.
2. In advance or on arrival you must notify Sarnfaen office of your length of stay and full details of members of you party to include a contact telephone number. You can do this by calling 01341 247241 or emailing info@sarnfaen.co.uk
3. Your holiday home must only be used by the members of the same household at any one time or within your bubble group as advised by Government guidelines. You are required to clean your holiday home in line with Government guidance in between separate households/ bubble group stays.
4. You must not sub let your holiday home.
5. There are no social gatherings permitted inside the holiday homes from people outside your household or bubble group. If you wish to socialise outside, please always practice social distancing to keep everyone safe and reduce the risk.
6. No external visitors are permitted to visit you on the Park at present. (this will be reviewed)
7. Leisure Club, Café, play park and public telephone will remain closed. The laundrette is open on an appointment basis only please call 01341247241 or come to reception.
8. We will be offering a takeaway service from the café. Please call 01341 242005 to place your order and pay by card over the telephone and we will arrange to either deliver or give you a timed collection slot. During nice weather we will permit socially distance table orders outside for food and drinks.
9. To ensure younger children always practice safe social distancing please supervise them around the Park.
10. All dog must now be kept on the lead to include the dog walk. (this will be reviewed)
11. **Refuse bins** – to prevent contamination the park will open refuse bins for you to safely dispose with our touching. Please ensure that general waste is secured in substantial rubbish bags before placing in the bin. This will be in use every day from 9am – 5pm. Out of these hours please keep your refuse in your holiday home.
12. To help the local community shops, where possible please bring adequate supplies of food and drink or use online ordering for delivery, such as Asda, Tesco or Iceland. When ordering online please arrange to meet your delivery driver at the park entrance to collect as they will not be permitted to enter the Park.
13. Please always remain 2m away from all staff working on the park. Reception will be open, however where possible please communicate by telephone or email. Out of hours issues please continue to call 07826 840751 or call at the house. Reception will be open Monday to Saturday and closed on Sunday. Please use the out of hours number for assistance.